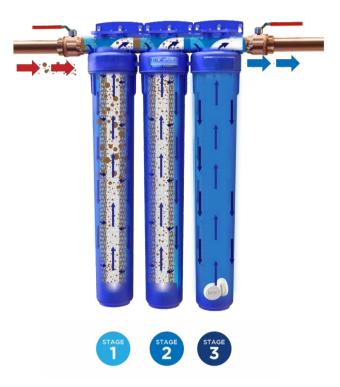


SANITIZING INSTRUCTIONS

FOR WHOLE HOME OR UNDERSINK SYSTEMS



We recommend sanitizing your system every time you replace your filters to maintain optimal performance and water quality. Over time, bacteria and biofilm can accumulate inside the filter housings, potentially affecting water taste and safety. A quick sanitization helps keep your system clean and ensures your new filters function at their best. Choose from our recommended methods—HOCL tablets, vinegar, or hydrogen peroxide—to effectively refresh your system.

How to Sanitize Your Water Filter System

Materials Needed:

- HOCL sanitizing tablets
- White vinegar (if using the vinegar method)
- Hydrogen peroxide (3% concentration) (if using the hydrogen peroxide method)
- Bucket (to catch spills and hold sumps)
- Clean cloth or sponge (for wiping sumps)

Option 1: Using HOCL Tablets

- 1. Turn Off the Water Supply Locate and shut off the main water valve to your system.
- 2. Remove All Filters Unscrew the sumps and take out all filters. Place the sumps in a bucket to catch any spills.
- 3.Add Sanitizing Tablets Drop the tablets into the empty sumps (2–3 tablets per sump, or per manufacturer guidelines) and add a few inches of water to help them dissolve.
- 4. Reinstall the Sumps Without Filters Secure them back into place.
- 5.Run Water Through the System:
 - For Undersink Systems Turn on the faucet briefly to pull the solution into the lines, then let it sit for 30 minutes.
 - For Whole Home Systems Turn on faucets throughout the house and flush toilets once to circulate the sanitizer, then let it sit for 30 minutes.
- 6. Flush the System:
 - For Undersink Systems Run the faucet for 15–20 minutes to fully rinse out the sanitizer.
 - For Whole Home Systems Run water from all faucets and flush toilets multiple times for at least 15–20 minutes.
- 7. Clean the Sumps Turn off the water, remove the sumps again, and wipe out any residue.
- 8. Reassemble and Check for Leaks Put the filters back in, reassemble the system, and turn the water on slowly.

Option 2: Using Vinegar (1:1 Vinegar & Water Solution)

- 1. Turn Off Water & Remove All Filters Shut off the water and remove all filters.
- 2. Prepare the Solution Mix equal parts white vinegar and water.
- 3. Sanitize the System Pour the solution into the filter housings and let it sit for 30–60 minutes to break down mineral buildup and mild bacteria.
- 4. Flush Thoroughly:
 - For Undersink Systems Run the faucet for at least 15–20 minutes before reinstalling filters.
 - For Whole Home Systems Run water from all faucets and flush toilets multiple times for at least 15–20 minutes before reinstalling filters.

Option 3: Using Hydrogen Peroxide

- 1. Turn Off Water & Remove All Filters Shut off the water and remove all filters.
- 2.Add Hydrogen Peroxide Pour ½ to 1 cup of 3% hydrogen peroxide into each filter housing.
- 3. Let It Sit Allow it to disinfect for 30 minutes.
- 4. Flush Thoroughly:
 - For Undersink Systems Run the faucet for at least 20 minutes before reinstalling filters.
 - For Whole Home Systems Run water from all faucets and flush toilets multiple times for at least 20 minutes before reinstalling filters.

Each method effectively sanitizes your system—choose the one that works best for you!

Have Questions? Reach out to our helpful team! Customer Service: 208-462-0626 Hours of Operation: MON-FRI 8am-4pm (PST)